



CAMBRIDGE
OCR

Results ready: practical solutions for exams officers



Customer Support Team | NAE0 Summer Conference 2026

© Cambridge OCR 2025

Welcome and introductions

- Lauren McLachlan
- Maggie Brennan
- Helen Roberts

Supporting **you**
during Summer 2026





Results and post-results: scenario discussions

Scenario 1: Missing and incomplete results

While reviewing your centre's results, you identify students who have been issued with one of the results indicators below instead of a mark or grade

- X (No Result)
- Q (Pending)
- # (partial absence)

What factors should you consider and what actions might you need to take?



Avoid missing and incomplete results

For smooth running results days, check the following:

Certification entries

Has a certification entry (for applicable qualifications) been made for all candidates expecting a qualification result?

Entry warning reports / requests from awarding bodies

Have all issues been resolved and all required actions taken?

NEA component/unit marks

Are all submitted marks correct?

Special consideration applications

Have all special consideration requests been submitted?

Scenario 2: Managing post-results services

Post-results are a nightmare! I have hundreds of bits of paper everywhere! Requests are coming out of my ears for scripts, grade boundaries and reviews of marking from candidates, teachers, heads of department, and senior leaders

How to manage?

Systems, processes, forms, etc

Written candidate consent for post-results services

Access to Scripts

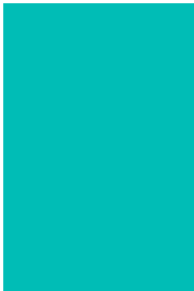
Access to Scripts – you said, we did!

You can download free copies of candidates' scripts from our on-demand service, **Access to Scripts**



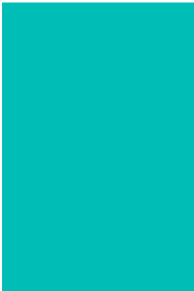
From November 2025

Bulk download increased to up to 50 candidates



From January 2026

Now available for Cambridge Advanced Nationals, Level 3 Certificate in Sustainability and Cambridge Technicals (paper-based) scripts



From summer 2026

The service will remain open for longer.
The deadline for downloading June 2026 scripts is now 31 October



From summer 2026

A new dedicated user role for Access to Scripts which exams officers can give to teachers

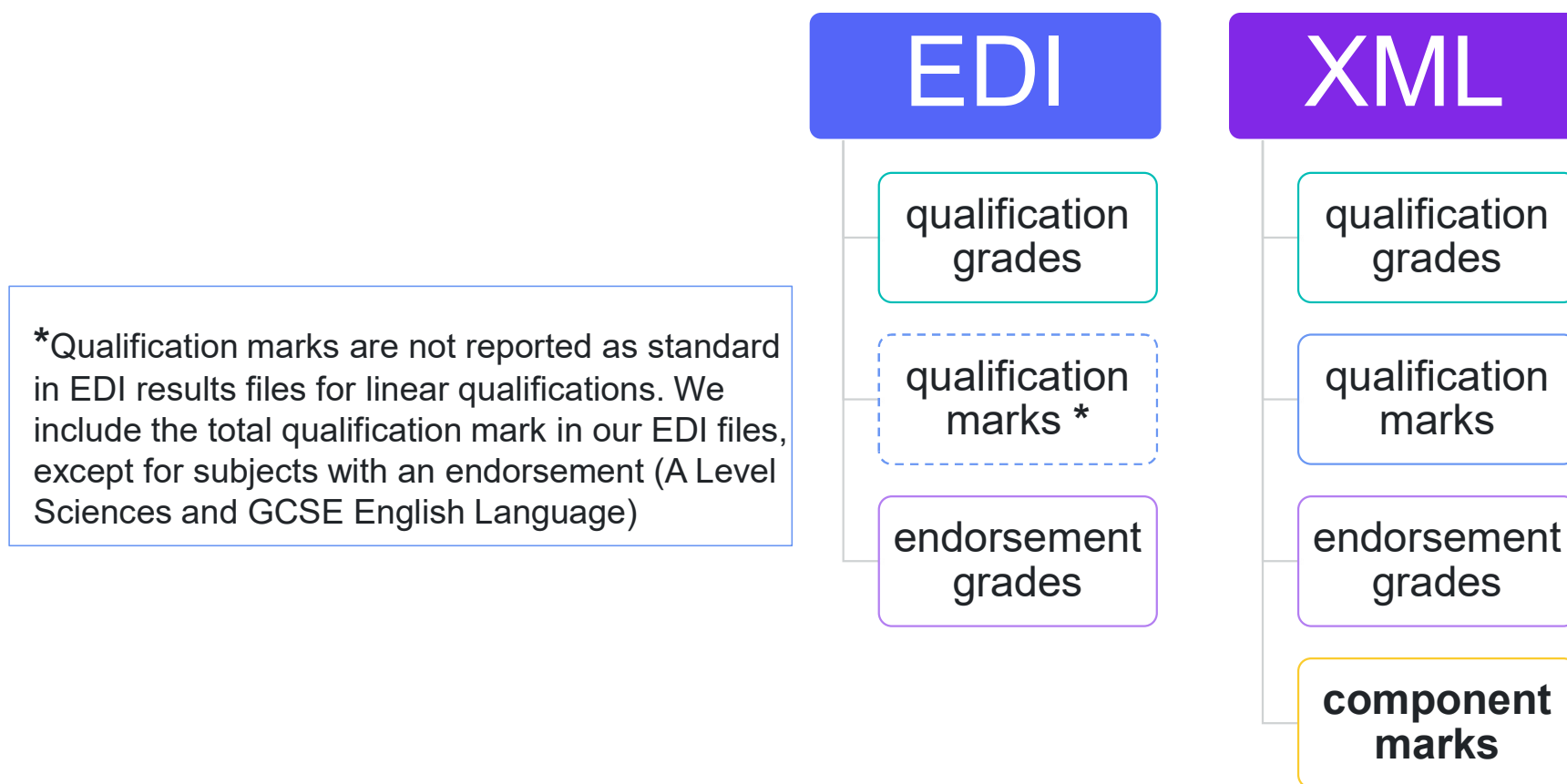
Scenario 3: Supporting candidates on results day

A candidate predicted an A grade for A Level History receives a grade C, putting their university place at risk

What processes does your centre have in place, and how might you be involved as the exams officer?



What's in results files for linear qualifications?



Thank you for attending

Thank you for all your hard work and dedication this year. We wish you and your students every success at results time

Have a restful summer break and we look forward to seeing you again soon



Useful links

[JCQ post-results 2026](#)

[JCQ notice to centres - results release 2026](#)

[JCQ - special consideration guide](#)